

## CLAIM REPORTING INFORMATION

***During normal business hours please contact your SDN Claims Representative to report your loss OR you may contact your insurance company directly by using the information listed below.***

- **If you have an auto claim**, please provide as much information as possible regarding all vehicles, drivers, passengers and pedestrians involved in the accident including name/address/phone, insurance company, policy number, license plate number, and police report number.

**You must report with 10 days any accident occurring in New York State causing a fatality, personal injury or, damage over \$1000 to the property of any one person.**

- **If you have an auto/glass claim**, please report *directly* to your auto insurance carrier
- **If you have a property claim**, please take necessary and reasonable steps to protect your property from further damage including emergency or temporary repairs, boarding up or, tree removal.
- **If you have a workers compensation claim**, obtain emergency treatment for the injured employee, if necessary or, direct them to seek appropriate medical treatment. All Workers Compensation claims should be reported by the employer directly to the insurance carrier, either telephonically or, electronically via the carrier website.

**The Employer's First Report of Injury is required within 10 days from the date of accident.**

**The NYS Workers Compensation Board requires all employers to report any injury of one day beyond the working day or shift on which the accident occurred OR any injury requiring medical care beyond 2 first-aid treatments.**

**COMMERCIAL CLAIM REPORTING**  
All Property/Casualty including Workers Compensation

Company	Telephone Reporting	Website
Acadia	800-773-4300	Via EM: <a href="mailto:claims@acadia-ins.com">claims@acadia-ins.com</a> Via Fax: 866-874-5104
Ace	800-433-0385 Business Hours 800-523-9254 After Hours	Online: <a href="mailto:ACEClaimsFirstNotice@acegroup.com">ACEClaimsFirstNotice@acegroup.com</a> Via Fax: 877-395-0131
AIG=Lexington		
Allied Professional	800-838-0383 (Acu) 800-622-6869 (Chiro)	
American Alternative	800-745-2409	
Amwins	212-858-8942	Via EM: <a href="mailto:tana.spinelli@amwins.com">tana.spinelli@amwins.com</a> Via Fax: to Tana at 704-943-9015
Capitol Specialty	800-745-2409	
AIG	866-642-5246	Online: <a href="http://www.aig.com/reportclaim">www.aig.com/reportclaim</a>
Chubb	800-252-4670	Online: <a href="https://extpws09.chubb.com/ChubbClaims/Extranet/eLoss/Login.aspx?GAMsg=">https://extpws09.chubb.com/ChubbClaims/Extranet/eLoss/Login.aspx?GAMsg=</a> Via Fax: 1-800-300-2538
CNA	877-262-2727	Online: <a href="http://www.cna.com">www.cna.com</a> Via EM: <a href="mailto:lossreport@cnaasap.com">lossreport@cnaasap.com</a> Via Fax: 800-953-7389
CRC		Via EM: Barbara Clark at <a href="mailto:bclark@crcins.com">bclark@crcins.com</a> Via Fax: 716-632-9621 Online: <a href="http://www.enia.com">www.enia.com</a> Via EM: <a href="mailto:claims@enia.com">claims@enia.com</a>
Erie & Niagara	800-234-9876	Via EM: <a href="mailto:claims@enia.com">claims@enia.com</a>
Foremost/Farmers	800-435-7764	Via EM: <a href="mailto:mybusiness.claim@foremost.com">mybusiness.claim@foremost.com</a>
Harleysville	800-421-3535	Via EM: <a href="mailto:FNOL@harleysvillegroup.com">FNOL@harleysvillegroup.com</a> Online: <a href="https://www.harleysvillegroup.com/app">https://www.harleysvillegroup.com/app</a> Online Claims/ Via Fax: 800-441-4118
Hartford	800-327-3636	<a href="http://www.thehartford.com">www.thehartford.com</a>
Lexington	800-931-9546	Online: <a href="http://www.lexingtoninsurance.com/claims.form">www.lexingtoninsurance.com/claims.form</a>
K&K		Via EM: <a href="mailto:kk.claims@kandkinsurance.com">kk.claims@kandkinsurance.com</a>
Main Street America	877-425-2467	<a href="http://www.msagroup.com/policyholder/reportclaimonline.cfm">http://www.msagroup.com/policyholder/reportclaimonline.cfm</a>
MEMIC	800-636-4292	Via fax at 207-791-3334 Online: <a href="http://www.memic.com">www.memic.com</a>
Michigan Millers	800-888-1914 AFTER HRS 877-858-5361	<a href="https://www.mimillers.com/Claims/ClaimsPage.aspx">https://www.mimillers.com/Claims/ClaimsPage.aspx</a>
NY State Insurance Fund	877-467-3863 FIRST REPORT	
Ohio Casualty	866-255-5530	<a href="http://www.ohiocasualty-ins.com">www.ohiocasualty-ins.com</a>
Peerless	800-522-7152	<a href="http://www.peerless-ins.com">www.peerless-ins.com</a>
Philadelphia	800-765-9749	Via EM: <a href="mailto:claimsreport@phly.com">claimsreport@phly.com</a> Online: <a href="https://www.phly.com/Claims/ReportClaimForm.aspx">https://www.phly.com/Claims/ReportClaimForm.aspx</a>

		<b>Via Fax: 800-685-9238</b>
<b>PMA</b>	<b>888-476-2669</b>	<b><u><a href="http://www.pmacompanies.com/">http://www.pmacompanies.com/</a></u></b>
<b>Professional Solutions</b>	<b>800-961-6007</b>	<b><u><a href="https://www.psis-ins.com/">https://www.psis-ins.com/</a></u></b>
<b>Progressive</b>	<b>800-274-4499</b>	<b><u><a href="http://www.progressive.com">http://www.progressive.com</a></u></b>
<b>Safeco</b>	<b>800-332-3226</b>	<b><u><a href="http://www.safeco.com/">http://www.safeco.com/</a></u></b>
<b>Tower</b>	<b>888-856-5522</b>	<b><u><a href="http://www.twrgrp.com">www.twrgrp.com</a></u></b>
<b>Travelers</b>	<b>800-238-6225</b>	<b><u><a href="http://www.travelers.com">www.travelers.com</a></u> Via Fax: 877-784-5329</b>
<b>Utica Ins. Co</b>	<b>800-216-1420</b>	<b><u><a href="http://www.uticacustomer care.com">www.uticacustomer care.com</a></u></b>
<b>Zurich</b>	<b>800-987-3373</b>	<b><u><a href="http://www.zurichna.com">www.zurichna.com</a></u> Via Fax: 877-962-2567</b>